

NCH update report

Time: 5.00pm

Date: 11 December 2017

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1		Maintaining decency continues across the City with kitchens and bathrooms being replaced through a planned programme of works. Single glazed windows continue to be replaced and composite doors installed.	Information
	Capital Programme & major works	Surveys to all high rise bin chutes are completed and has identified that each hopper needs to be replaced as the seals are broken. The chutes themselves are fine but require cleaning. Work to the high rise chutes will be complete this financial year. Low rise bin chute surveys will happen next through a planned programme of work.	
		Proposals from the fire risk assessments is to install sprinklers into all the high rise across the City including the following upgrades - intercom, fire alarm, smoke detectors. Installation of PA systems to communal landing areas. This will be a two year project starting in 2018	

2	Area Regeneration and Environmental Issues	Wollaton East and Lenton Abbey. No Further updates Wollaton West. We will be looking at ideas for the use of the environmental budget for this financial year in conjunction with the Housing Team and Neighbourhood Development Officer. Surveys regarding potential bicycle storage at Capitol Court has been sent out and responses are being collated	Information
3	Key messages from the Tenant and Leasehold Congress	Following the launch of the street and block champion initiative in July we are continuing to recruit local street and block champions (tenants and residents of Nottingham City) who want to make a difference in the neighbourhood in any way they can. We have received positive feedback from a number of tenants who are enjoying the role and acknowledge the support provided by services within NCH and NCC in particular. We still need to recruit more volunteers and would welcome support with expressions of interest. The annual Garden Competition celebration event will take place at the Council House on 9th November and all finalists have been invited and the winner will be announced on the day. Two Dear Housing Minister events are being planned for 16th November at the Council House and all tenants have been invited through an insert in NCH news and through other digital and non-digital media channels to encourage feedback through a letter to the minister which will be delivered personally to him on 23rd November at an event in Nottingham. Nottingham City Homes Annual Tenant and Leaseholder Awards nomination window is open and closes in early January. We are looking for nominations for residents and community groups who are making a difference in their neighbourhood. Nominations are welcome from staff and residents and the Tenant Involvement Team are happy to provide support with nominations. Nominations can also be made over the phone to support those who may find it difficult to make a nomination in writing	X

4	Tenant and Residents Associations updates	LARA – Lenton Abbey Residents Association – continues to meet at Sheila Roper Centre	X
	/ toosalaliono apaaloo	Parent and Toddlers group on Tuesdays 1-2.45pm	
		Afterschool Play session on Tuesdays 3.30-5pm Sheila Roper Centre.	
		Coffee Morning	
		Luke Walters HPM continues to support the local coffee morning every other Friday at Sheila Roper Centre. Next meetings are on 1 December and 15 December and then resuming after Xmas break.	
5	Area Performance Figures	See Appendix 2	X
6	Good news stories & positive publicity	56 Anslow- massively improved appearance to garden following intervention of HPM and AHM	X
		3 x staff at Radford DHO nominated for NCH STAR awards at ceremony on 1 December 2017	